



Hotel Directory

Dear Guests,

We are very pleased to welcome you to Kelyfos Hotel Sithonia. Our intention is to accommodate any need and provide personal service found only in the finest hotels. Nonetheless, do not hesitate to contact the reception for any questions or issues that may arise. We wish you a pleasant stay and we hope we will have the opportunity to accommodate you again in the future.

HOTEL AMENITIES

PARKING

- Tourist Bus Stop – Parking
- Parking available in adjacent parking

RECEPTION

- The reception desk operates 24 hours.

LUGGAGE STORAGE

- In case you need to store your luggage upon arrival or departure date, please contact the reception. We can also transfer your luggage to your room.

CENTRAL SAFE DEPOSIT BOX

- The hotel has central safe deposit box for guests except for the ones in the rooms.

TRANSFER WITH EXTRA CHARGE

- If you require transfer arrangement, please contact the reception staff two days prior to your departure. Taxi / You can contact the reception for your taxi transfer at any time.

CAR RENTAL

- Please contact the reception in case you are interested in renting a car, a motorcycle or a bicycle. We will be happy to assist you.

INTERNET (FREE WI-FI)

- We provide free wireless (Wi-Fi) internet access in all the common areas of the hotel. There is also wi-fi internet access available in the rooms, free of charge. Please contact the reception for further information. For any issue regarding your connection please contact the reception.

SHARED COMPUTER WITH FAX CAPABILITY

- Computers, Faxes, photocopies and other relevant services are located near the reception.

DOCTOR ON CALL

- Possibility of a house doctor call with an extra charge. Please contact the reception desk for more information.

ΥΠΗΡΕΣΙΕΣ ΠΕΛΑΤΩΝ- GUEST SERVICES

CHECK IN TIME

- Check in is available after 2 o'clock. Early check in is possible before 15.00 o'clock according to availability of the room

DEPARTURE TIME

- On your departure day you should release your room by 12:00. If you wish to keep your room longer, please inform the reception and day use can be arranged with an extra charge, depending on availability. There is also an express online check out service.

CUSTOMER SERVICE

- For touristic information, museums, sights, attractions, activities, historical and archaeological sites or any other information you may need, you can contact the reception.

POOL TOWELS

- Our hotel offers pool towels to our guest. Please make sure to return them back to the hotel. In case you lose, destroy, or not return the towel, you will be charged the cost for the towels.

HOUSEKEEPING SERVICE

- All rooms are serviced daily from 10:00 – 14:00. If you want your room to be cleaned on a specific time of the day, please contact the reception desk.

CLEANING SERVICE

- Washing and ironing service upon request with an additional cost.

IRON -IRONING BOARD

- There is an iron and an ironing board in each room.

WAKE UP CALL-SERVICES

- If you wish a wake-up call, please contact the reception desk.

BABY COT

- Baby cot upon request.

BREAKFAST

- Breakfast hours 7:50 a.m. to 11:00a.m. / Early Breakfast Service / We can provide food or breakfast in special packaging, if requested.

COMPLAINTS & SUGGESTIONS

- ☑ Please, contact the reception staff if you have any suggestion, complaint or concern relating to the operation of the hotel. Our hotel aims to continuously improve the services provided to its guests. Effective complaints management is fundamental to the provision of quality services and provides a platform for obtaining feedback from its guests with the purpose of resolving disputes and reforming policies and procedures.

IN ROOM AMENITIES

- Hotel Services Guide
- Free Wireless Internet
- TV
- Bathrobe
- Mini Fridge
- Espresso coffee machine

- Kettle
- Coffee - Tea
- Iron - Ironing board
- Hair Dryer
- Magnifying Mirror
- Scale
- Stationery
- Individual Air Conditioning Unit
- Safety Box (free of charge)
- Wake Up call
- Anatomic Mattress
- Crib
- insulating double glazing windows
- Natural Light and ventilation in all rooms.
- Room Service and Breakfast from 07:50 a.m. to 23:00 p.m.
- Towels can be changed uponrequest
- Towels - White line
- Daily Room Maid Service
- Bathroom amenities

USUFUL INFORMATION

Room Upgrade

If you wish to change your reservation such as a room upgrade, we will be happy to assist you. Please contact the reception for availability and upgrade costs.

Maintenance

In case you notice any damage in your hotel room's equipment please report it to Reception. We ask for your understanding in case of delay due to technical reasons.

Lost & Found

For your better convenience, you are kindly requested to report to the reception the loss of your personal belongings as soon as possible. They will be delivered to your room or at the address you give us. All items found will be stored in our housekeeping department up to 3 months

Smoking

We would like to inform you that smoking is not allowed in the rooms. Smoking is only allowed in the outside premises of the hotel.

Pets

Pets are allowed at the hotel.

Credit Cards

If you wish to pay your hotel bill using your credit card, please be informed that the hotel accepts Visa and MasterCard

At Kelyfos Hotel, we are environmentally conscious and ask you to help us save water, rubbish, and energy.

Please don't waste waste. Recycle. Switch off the air conditioner when you are not in the room.

The management reserves the right to change any piece of information include in the hotel directory without any previous notification.

We wish you an enjoyable stay